

Fig. 1

Requestee	Request Contents	Access Requester	Status of Requestee	Process
		user D	Routine	Permit
Α			Busy	I nquire
		Boss	Any Time	Permit
	Chatting in a	Friend	Routine	Permit
	Private Channel		Busy	Deny
		Hobby = Climbing	Routine	Permit
			Busy	Inquire
		Others	Any Time	Inquire
	Entering Channel	user B	Any Time	I nquire
		user C	Any Time	Permit
		Post = Patent	Any Time	Permit
		= = = = = = = = = = = = = = = = = = = =		:

Fig. 2

Requestee	Requester	Attribute
user–A	user-B	Supervisor
	user-C	Friend
	user-D	Colleague
	:	:
user-B		

Fig. 3

User	Busyness Level	Whereabouts	Contact Address	Permit/Deny Forwarding
user–A	Busy	At Desk	A@fujitsu.co.jp.	Permit
user-B	Busy	Conference Room	<#foo> user-B	Deny
user-C	Routine	At Desk	03-444-555	Permit

Fig. 4

User	Name	Company Name	Department	mail address	Tel No.	Age	Sex	Hobby
user-A	user-A Taro Fujitsu	Fujitsu	db@fujitsu.co.jp.	db@fujitsu.co.jp. A@fujitsu.co.jp. 01-222-3333	01-222-3333	31	db@fujitsu.co.jp.	Climbing
user-B	user-B Hanako Fujitsu	Fujitsu	Patent	B@fujitsu.co.jp. 02-333-4444	02-333-4444	43	Female	Tennis
user-C	user-C Jiro Akashi	A Co.	Public Relations	C@A.co.jp.	03-444-5555	34	Male	
user-D	user-D Saburo Akashi Fujitsu		db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp. db@fujitsu.co.jp. db@fujitsu.co.jp. db@fujitsu.co.jp. db@fujitsu.co.jp. db@fujitsu.co.jp.	db@fujitsu.co.jp.
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Fig. 5

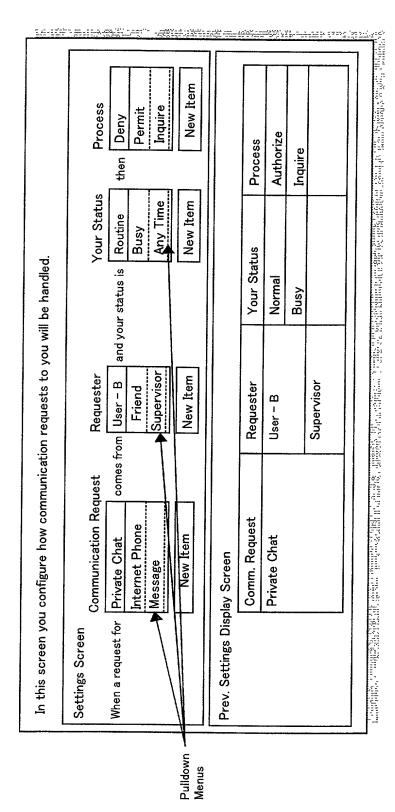


Fig. 6

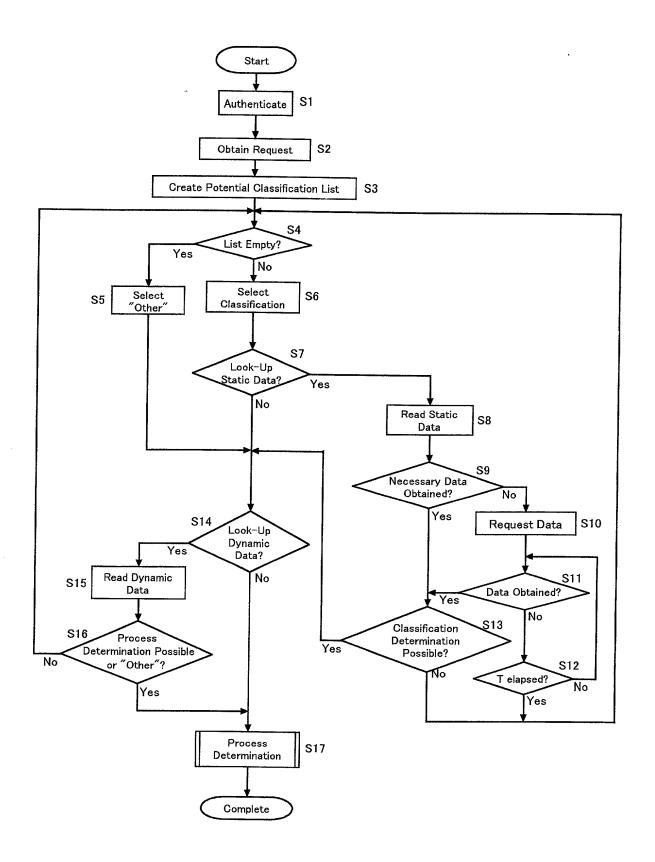


Fig. 7

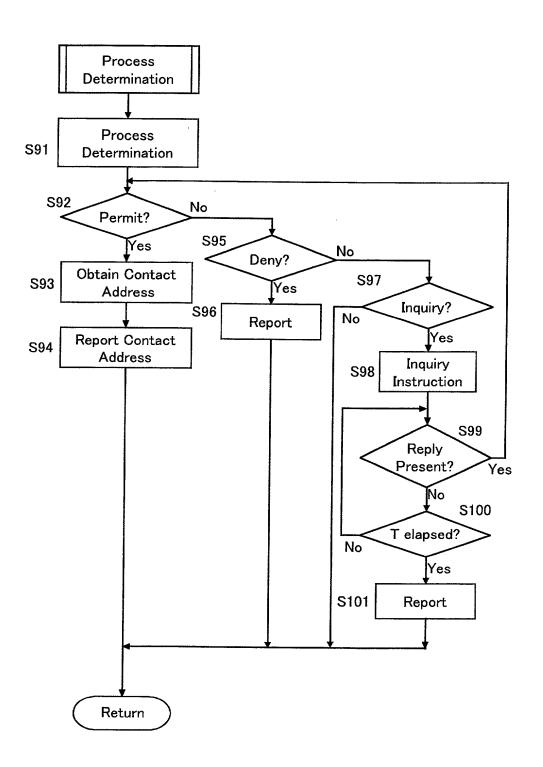


Fig. 8

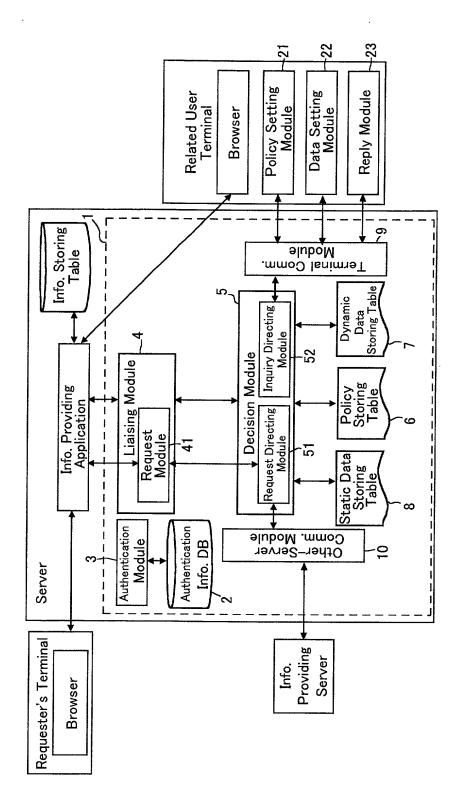


Fig. 9

Object of Request	Info. Requester	Status of Related User	Provision Info. Pointer
	User-B	Can Respond	URL1-a
	(Priority Customer)	Others	URL1-b
URL 1	customer classification =	Can Respond	URL1-a
	Normal Customer	Away from Seat	URL1-c
		Responding to Another User 1	URL1-d
		Responding to Another User 2	URL1-c
	Company Name = Fujitsu	Can Respond	URL2-a
URL 2		Away from Seat	URL2-b
	Company Name = Fujitsu	Can Respond	URL2-a
		Away from Seat	URL2−b

Fig. 10

Object of Request	User	Attribute
URL 2	user-A	Customer
:	:	:

Fig. 11

user-A	Can Barrand
GCC. 71	Can Respond
user-G	Away from Seat
user-H	Can Respond
	:
	user-G

Fig. 12

User	Requester	Disclosure Level
user-A	Friend	level 1
	Company Name= Fujitsu	level 3
	Others	level 5
:	:	

Fig. 13

	User 1	User 2	Group X	Group Y	
File A	read	read/write	read		
File B	read/write			read	
File C		read	read	read	

Fig. 14